



Voicer SUITE

Connect customers, anytime, anywhere.



FEATURES OFFERED IN VOICER SUITE:

Client Database

A complete listing of all your clients (or potential clients) where you can enter their company name, contact person and contact information. Also keep track of important info such as company size and type, website, etc... Linked directly to the history of your interactions with that client. This shows all actions taken, notes and their level of interest. With this client database you can sort out the hot sales leads from the dead ends.

Contact History

Linked with the Client List, the history can display a list of all actions taken, or just those with a particular client. This is organised by priority level so the most important items get handled first. No client falls through the cracks. You can see what products they've bought and what concerns (or compliments) they've expressed. Everything is recorded in one centralised place for easy future reference and future sales.

Freedom and flexibility for your day-to-day business interactions..



Order taking

Allows taking orders, arranging sales and closing the deals.
All in one centralized place.

Easy to Generate, Informative Reports

Create reports summarising actions taken. Sales made, complaints filed, everything is summarised in these practical reports. The advanced analytics these reports provide help you better target your campaigns.

Advanced Search Capabilities

All sections are fully searchable. Find a client or an action by any criteria.
Save important search results for future reference.

***Do it all with Voicer SUITE.
Simple, centralized for all client
operations.***



Simple, User-Friendly Interfaces

Pleasant, easy to navigate icons and intuitive menus make Voicer easy to learn to use. No need for expensive and time consuming training for your team.

Auto-Email

Eliminates the need to type email addresses (and the possibility of errors); just click the icon, compose the message and send!

Modular expansions

Text Messaging, automated dialling, and integration with mobile devices. The whole line of DB Streams and Voicer Products are 100% compatible.

Document Upload

Keep track of exactly what documents you have sent to which clients – have them available with one-click access from a client's page.



Group notes (Notice Board)

Write and read notes about a given client, a problem arising or even to celebrate a big sale! With our groups notes feature its easy.

Customizability

Because it is easy to customise you can have all the features and functionality you need without any you don't. This reduces confusion and errors, improving efficiency and customer satisfaction.

Virtual Agenda

Schedule meetings, appointments and phone calls.